

CEDIA[®] ADVANCED MEMBER | 2020

CEDIA ADVANCED MEMBER CLIENT SERVICE REFERENCE

CEDIA established the Member of Excellence programme to recognise outstanding integrators who are community leaders and represent the highest ideals of the Home Technology Professional industry. To receive the CEDIA Advanced Member distinction, CEDIA Members must have a longstanding and clearly demonstrated commitment to quality customer service. As we determine whether the CEDIA Member listed below meets the requirements for CEDIA Advanced Member status, we want to hear directly from you, the Client, about your work with the CEDIA Member and their commitment to top-level client service. Please complete the following reference information:

CEDIA Member Name: _____

Client Name: _____

Description of your work with the CEDIA Member: _____

In your experience with the CEDIA Member, in which areas did the CEDIA Member excel?
(Choose all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Timeliness | <input type="checkbox"/> Courteousness and Politeness |
| <input type="checkbox"/> Responsiveness | <input type="checkbox"/> Professionalism |
| <input type="checkbox"/> Respectfulness | <input type="checkbox"/> Honesty and Integrity |

Please include any additional information or comments on the CEDIA Member's customer service:

Date of Completion of project

Customer Name

Date

Customer Signature